



ACCOR HOTELS

Feel Welcome

At a glance

At AccorHotels, hotels are in our name and our DNA. Which is why we will always offer a full range of hotel experiences to suit all our guests' budget and needs, ensuring that 24 hours a day, 365 days a year, they are always feel welcome. And we go further by providing personalized services, organizing high-end events, producing digital solutions. With augmented hospitality, we do more than just look to the future, we create it.

TO WELCOME OUR GUESTS
250,000
 EMPLOYEES IN ACCORHOTELS BRANDS

HOTEL NETWORK
+ 4,500 HOTELS
+ 650,000 ROOMS
100 COUNTRIES

HOTEL PORTFOLIO
30 HOSPITALITY BRANDS
 FROM LUXURY TO ECONOMY

NEW BUSINESSES
 PRIVATE RENTAL - COWORKING -
 CONCIERGE - DINING & EVENTS -
 DIGITAL SOLUTIONS

5%*
North America
 85 HOTELS
 30,100 ROOMS

22%*
France
 1,605 HOTELS
 145,700 ROOMS

28%*
Europe
 1,275 HOTELS
 179,800 ROOMS

8%*
South America
 340 HOTELS
 53,000 ROOMS

7%*
**Africa,
 Middle East**
 220 HOTELS
 47,700 ROOMS

30%*
Asia-Pacific
 1,005 HOTELS
 196,600 ROOMS

* As a percentage of total number of rooms of AccorHotels managed and franchised hotels.. As of June, 30,2018. Excluding Mövenpick



Luxury & Premium				Midscale & Economy			Private Rental	Coworking	Concierge	Dining & Events	Digital Solutions		
RAFFLES	ORIENT EXPRESS	BANYAN TREE	LEGEND	Fairmont	SO	mantra	NOVOTEL	Mercurio	onefinestay	nextdoor	JOHN PAUL	POTEL CHABOT	avalpro
SOFITEL	RIXOS	mantis	PULLMAN	swissôtel	ANGSANA	adagio	MAMA SMELTER	BreakFree		MAHAWORKS	ACCOR LOCAL	NOCTIS	FASTBOOKING
25h	Art Series	MÖVENPICK	GRAND MERCURE	PEPPERS	SEBEL	ibis	ibis STYLES	ibis budget	ibis 300	hotelF1			GEKKO
ACCORHOTELS.COM				LE CLUB ACCOR HOTELS									VERYCHIC
													adoria
													ResDiary

HOSPITALITY EXPERIENCES



AT THE HEART OF THE GUEST EXPERIENCE



RESTAURANTS & BARS, Seeking excellence and authenticity



Over 9,000
Restaurants & bars

80,000
Talented employees

200
Million meals a year

At AccorHotels, we have a mission to make restaurants and bars the heart and soul of our hotels. So we are thinking like restaurateurs, delivering food and drink experiences that are excellent, relevant and authentic.

A COMMITTED, RESPONSIBLE AND CARING GROUP

"A pioneer company, AccorHotels has built its history on a deep dedication to forging ties. As a leader, it has always cared about upholding a high level of commitment to our employees, our guests, our partners and to our host communities where we live and work in 100 countries". **Sébastien Bazin**, *Chairman and CEO of AccorHotels*

Sharing

OUR PASSION FOR HOSPITALITY

- 18 ACCORHOTELS ACADÉMIES
- AN INTERNATIONAL NETWORK OF CERTIFIED TRAINERS.
- ACCORHOTELSJOBS.COM: 28,300 OFFERS
- 77% EMPLOYEE ENGAGEMENT RATE

Acting

FOR POSITIVE HOSPITALITY

- 1 TREE IS PLANTED EVERY MINUTE WITH OUR REFORESTATION PROGRAM.
- +90% OF HOTELS IMPLEMENT OUR PROGRAM AGAINST CHILD SEXUAL EXPLOITATION.
- -30% OF FOOD WASTE BY 2020.
- 1,000 URBAN VEGETABLE GARDENS BY 2020.
- 100% OF RENOVATED OR NEW HOTELS ARE LOW-CARBON BUILDINGS BY 2020.



Spreading

HOSPITALITY OF THE HEART

solidarity
ACCORHOTELS

- +300 PROJECTS SINCE 2008 IN 44 COUNTRIES
- 20,000 EMPLOYEES INVOLVED
- 220,000 DIRECT AND INDIRECT BENEFICIARIES