



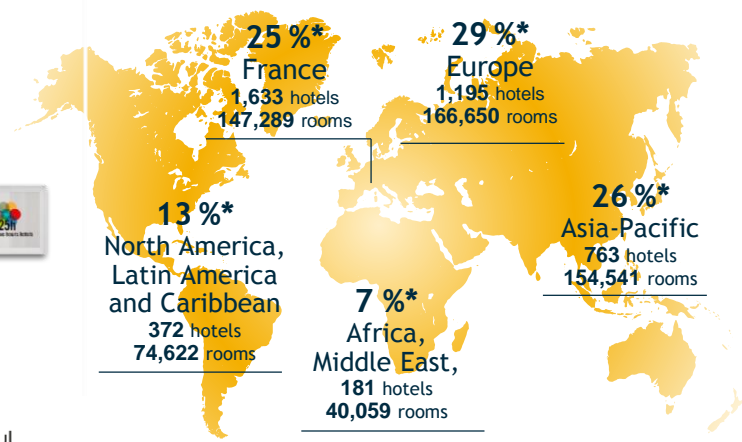
ACCOR HOTELS

Feel Welcome

At a glance

We are much more than a world leader. We are 240,000 hoteliers with the same shared passion for welcoming. We take care of millions of guests in our 4,100 addresses and on our digital platforms. As an operator and franchiser (HotelServices), owner and investor (HotelInvest), we invest all our energy into making “Feel Welcome” resonate as the finest hotel promise.

OUR BRANDS MEET ALL YOUR DESIRES



* As a percentage of total number of rooms in hotel portfolio.

TWO COMPLEMENTARY BUSINESSES THAT INTERACT

HOTELSERVICES
Hotel operator and franchiser

4,144 Hotels
of which 1,182 owned by HotelInvest

HOTELINVEST
Property owner and investor

1,182 Hotels
Owned or leased units

TO WELCOME OUR GUESTS
240,000 EMPLOYEES
IN ACCORHOTELS ADDRESSES

HOTEL NETWORK
Over **4,100 HOTELS**
Over **580,000 ROOMS**
1 hotel opened every 36 hours

PORTFOLIO
Over **20 BRANDS**
FROM LUXURY TO ECONOMY

REVENUE OF
€5,631 MILLION*

TWO BUSINESSES
HOTELSERVICES
HOTELINVEST



THE CUSTOMER EXPERIENCE



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A COMMITTED, RESPONSIBLE AND CARING GROUP

"A pioneering company, Accor has built its history on a deep dedication to forging ties. As a leader, it has always cared about upholding a high level of commitment to our employees, our guests, our partners and to our host communities where we live and work in more than 90 countries"

Sébastien Bazin
Chairman and CEO of AccorHotels

Sharing

OUR PASSION FOR HOSPITALITY

- 18 ACCORHOTELS ACADEMIES
- AN INTERNATIONAL NETWORK OF CERTIFIED TRAINERS.
- ACCORHOTELSJOBS.COM IN 2016: 25,000 OFFERS

Acting

FOR POSITIVE HOSPITALITY

- 35% OF HOTELS' GENERAL MANAGERS ARE WOMEN BY 2020.
- 1 TREE IS PLANTED EVERY MINUTE WITH OUR REFORESTATION PROGRAM.
- 90% OF HOTELS IMPLEMENT OUR PROGRAM AGAINST CHILD SEXUAL EXPLOITATION.
- -30% OF FOOD WASTE BY 2020.
- 1,000 URBAN VEGETABLE GARDENS BY 2020.
- 100% OF RENOVATED OR NEW HOTELS ARE LOW-CARBON BUILDINGS BY 2020.



Demonstrating

HOSPITALITY OF THE HEART

solidarity
ACCOR HOTELS

- 271 PROJECTS SINCE 2008 IN 41 COUNTRIES
- 20,000 EMPLOYEES INVOLVED
- 220,000 DIRECT AND INDIRECT BENEFICIARIES