



ACCOR HOTELS

Feel Welcome

At a glance

At AccorHotels, hotels are in our name and our DNA. Which is why we will always offer a full range of hotel experiences to suit all our guests' budget and needs, ensuring that 24 hours a day, 365 days a year, they are always feel welcome. And we go further by providing personalized services, organizing high-end events, producing e-commerce solutions. With augmented hospitality, we do more than just look to the future, we create it.

TO WELCOME OUR GUESTS

250,000

EMPLOYEES IN ACCORHOTELS BRANDS

HOTEL NETWORK

4,200 HOTELS

600,000 ROOMS

HOTEL PORTFOLIO

Over 20 HOTEL BRANDS

FROM LUXURY TO ECONOMY

NEW BUSINESSES

PRIVATE RENTAL - CONCIERGE

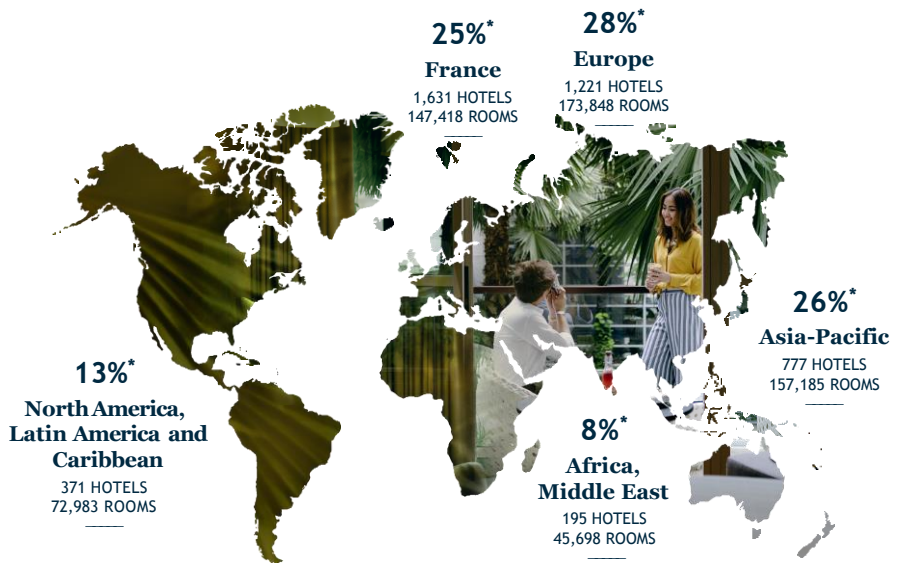
DINING & EVENTS - DIGITAL SOLUTIONS

REVENUE OF

€922 MILLION (2017 half year revenue)*

€691 MILLION (2016 half year revenue)*

*Results after IFRS 5 application



Luxury & Upscale



Midscale & Economy



Private Rental



Concierge



Dining & Events



Digital Solutions



ACCORHOTELS.COM

LE CLUB ACCOR HOTELS

HOSPITALITY EXPERIENCES



AT THE HEART OF THE GUEST EXPERIENCE



RESTAURANTS & BARS, Seeking excellence and authenticity



+9,000
Restaurants & bars

80,000
Talented employees

200
Million meals a year

At AccorHotels, we have a mission to make restaurants and bars the heart and soul of our hotels. So we are thinking like restaurateurs, delivering food and drink experiences that are excellent, relevant and authentic.

A COMMITTED, RESPONSIBLE AND CARING GROUP

"A pioneer company, AccorHotels has built its history on a deep dedication to forging ties. As a leader, it has always cared about upholding a high level of commitment to our employees, our guests, our partners and to our host communities where we live and work in more than 90 countries". **Sébastien Bazin**, *Chairman and CEO of AccorHotels*

Sharing

OUR PASSION FOR HOSPITALITY

- 18 ACCORHOTELS ACADÉMIES
- AN INTERNATIONAL NETWORK OF CERTIFIED TRAINERS.
- ACCORHOTELSJOBS.COM: 25,000 OFFERS
- 72% EMPLOYEE ENGAGEMENT RATE

Acting

FOR POSITIVE HOSPITALITY

- 1 TREE IS PLANTED EVERY MINUTE WITH OUR REFORESTATION PROGRAM.
- 90% OF HOTELS IMPLEMENT OUR PROGRAM AGAINST CHILD SEXUAL EXPLOITATION.
- -30% OF FOOD WASTE BY 2020.
- 1,000 URBAN VEGETABLE GARDENS BY 2020.
- 100% OF RENOVATED OR NEW HOTELS ARE LOW-CARBON BUILDINGS BY 2020.



Spreading

HOSPITALITY OF THE HEART

solidarity
ACCORHOTELS

- +280 PROJECTS SINCE 2008 IN 41 COUNTRIES
- 20,000 EMPLOYEES INVOLVED
- 220,000 DIRECT AND INDIRECT BENEFICIARIES